

Step-by-Step Guide for Parents to Download and Sign Up on the Sportivo Mobile App

1. Download the Sportivo Mobile App

- Visit the App Store or Google Play Store and search for "Sportivo."
- Download and install the app on your device.

2. Create Your Profile

- Open the Sportivo app.
- Select the **Sign Up** option to create your profile.

3. Use the Same Email as Your Child's Registration

- When creating your profile, use the **same email address** that your child entered for **Alternative Contact 1 or 2** when they registered for their sport codes.
- This ensures you are linked to your child's profile.

4. Complete the Registration Process

- You should now be successfully connected to your child's account in the app.
- **Please note** that if you don't see any information at first glance, it's possible your child hasn't been assigned to a team yet. In this case, feel free to enquire with the school for an update. However, if your child has been placed in a team on Sportivo and nothing appears, please reach out to the Sportivo support team for assistance.

By following these steps, you'll be able to stay connected and updated on your child's sports activities and be automatically added to any team they are placed in, calendar events that pertain to the teams your child has been placed in, any fixtures that they take part in, and chat groups.

If any assistance is required, please feel free to reach out to the Sportivo Team via email or WhatsApp Support Line:

Email Address: support@sportivo.app

WhatsApp Support/Phone Number: (076) 922 9233